

Kristin Mackey

Professional Speaker/Instructor



Topics

Personal and Interpersonal Effectiveness

7 Habits Signature

7 Habits for Associates

FOCUS

The 5 Choices to Extraordinary Productivity

“What you think, you create. What you focus on expands. See in yourself (and others) only that which you hope to experience.”

With over 15 years as a successful professional speaker and instructor working with more than 18,000 people and hundreds of organizations in over 400 cities, Kristin’s teaching knowledge runs deep. Recognized by *Training* magazine as “One to Watch” in 2010, Kristin’s playful style of delivery and easy-to-implement techniques consistently deliver desired results. As a consultant for Franklin Covey for over 6 years, she facilitates several key programs including *The 7 Habits of Highly Effective People*.

Kristin has helped many companies achieve organizational transformations through teaching programs that increase the effectiveness, engagement, and performance of each individual. Her passion for helping individuals clarify and create lives they love is what makes her teaching style so universally and consistently effective. She has successfully lead seminars for groups ranging from 8 to 500, including Lockheed Martin, Mercury Media, Tyco, PricewaterhouseCoopers, Children’s Trust, Rowan University’s Management Institute, Children’s Services Council, Underwood Memorial Hospital, and TCI Bank Limited, as well as many others.

Kristin was distinguished as first among 250 speakers worldwide for excellence in teaching conflict management during her tenure with Fred Pryor Seminars. She coauthored the e-book *I AM Worthy of Greatness* to encourage transitioning youth out of foster care to follow their dreams. Some of her published articles include “True Inspiration,” “Personal Transformation in Three Easy Steps,” and “Embrace Your Wingspan.”

Prior to her current work, Kristin was a director for a large health-care system. She introduced progressive service-focused programs and implemented extensive internal changes. As part of her goal to build a culture of service, she delivered two key milestones in the enterprise’s five-year strategic plan and increased key performance metrics. Kristin also conducted regular media training for award-winning physician authors on national television and radio book tours. Kristin supports organizations such as SOS Children’s Village and Painting for Charity in London.

Accomplishments

- Created the enterprise-wide branding campaign design “Catch the Wave” (Working At Visionary Enterprise) to easily reach 8,000 employees, 2 hospitals, and 12 primary-care sites.
- Created and implemented duPont Hospital for Children’s first Family Centered Care model.
- Reengineered Patient Relations department resulting in a 381% increase in ER patient satisfaction.
- Increased compliance rating by 300% in four weeks.

To schedule Kristin Mackey,
call 1-888-554-1776.